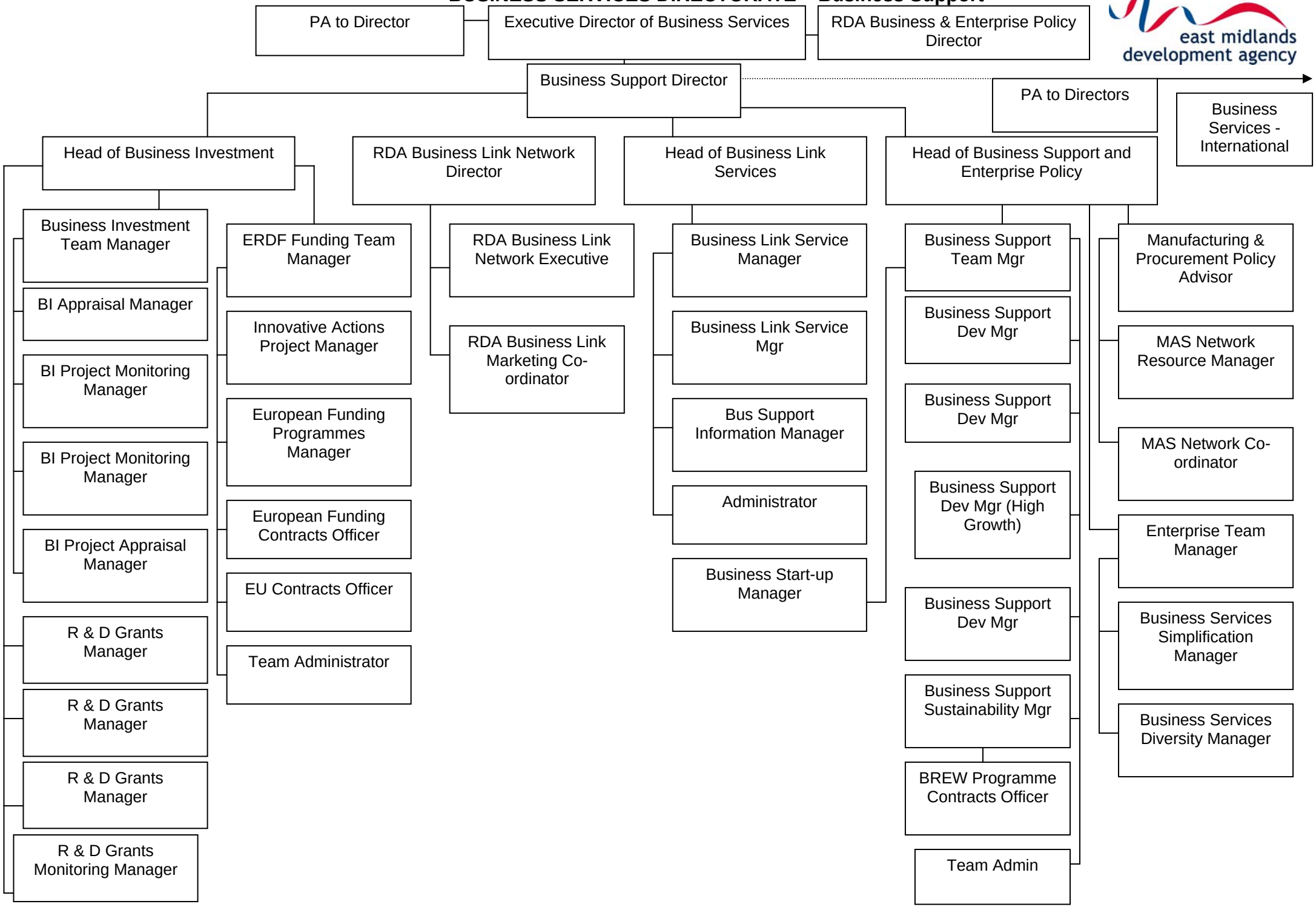BUSINESS SERVICES DIRECTORATE – Business Support